



Property Management Services



**All the stress
& hassle of
being
a landlord**

Gone

New landlord Elizabeth Richardson is always looking for the next place to explore. But when it comes to Property Managers, she's happy to see the same face again and again (and again).



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Managing a property can feel like a full-time job, but it doesn't have to

Our property management team is here to help. They'll whisk away all the fiddly and time-consuming admin. A bathroom light bulb goes pop on a Sunday evening. It's dealt with — and not by you. And if there's an emergency they'll be all over it, fast. They are diligent, experienced and great to have on your side.

When a property is well-managed, tenancies last longer. Corporate tenants love the ease and efficiency of managed properties. Vacant periods shrink. The return on your investment goes up.

Our property management team is professional, rigorous and flexible. Exactly the people you want looking after your most valuable asset. You'll have your own dedicated Property Manager who can tailor the service to your specific needs.

Whether you have one property or a large investment portfolio our experienced team of Property Managers will work tirelessly — relentlessly even — to make sure your property and tenants are looked after brilliantly well.

And even if you're not letting your property with us, you can still sign up to our property management service.

Senior Property Manager Will Hodge is always first on the scene when one of his landlords need him.





*Buyer, seller & landlord Max
Hunt is free as a bird knowing
his properties are in safe hands.*

**We care
for your
property
like it's our
own**

What we do

- Key holding.
- Deposit collection and holding.
- Pre-tenancy property visits and preparation, including two visits a year.
- Arranging inventories of everything in your property when tenants arrive and when they leave.
- Transfer of utilities and payment of utility bills.
- Day-to-day management and arranging any necessary repairs and maintenance to be carried out by our independent, vetted and competitively priced contractors.
- 24 hour emergency service.
- Dealing with insurance claims.*
- Annual rent review and property valuation appraisal.
- Access to D&G refurbishment & interior service.
- Advice on legislation and legal compliance.
- Acting as a point-of-contact for tenants.
- Organising and negotiating end of tenancy dilapidation claims and deposit returns.

*Additional fees apply.

*Inventory Clerks Alex
& Tom are meticulous
when it comes to
recording a property's
condition — Angus the
dog, not so much.*





Contracted cleaners Ray & Michael Harrison have been keeping our managed properties shining for generations. That's why they make our call outs a priority.

*Landlord Sally Akers knows
that bedtime stories beat fixing
a boiler any day — that's why
we now do it for her.*



Contact

We think our Property Management team is the hardest working, most professional crew out there. If you want to find out what it's like to have the stress surgically extracted from the landlord experience, get in touch.

Wendy Younge

Head of Lettings & Compliance

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